

ENGAGEMENT CASE STUDY

Customer Background

Based in India's northernmost state of Jammu and Kashmir, the client's group has established itself as a pioneer in the Agriculture, Food & Beverage, Infrastructure Development, Tourism, Healthcare, Handicrafts, and Hospitality sectors. A subsidiary company of the group, the customer organization owns diversified businesses in the agro-infrastructure, F & B, and agro-chemicals areas.

A firm believer in quality, innovation and technology driven business models, they are well known for manufacturing of:

- Chemicals
- Packed juices (PET/ Tetra pack)
- Packaged drinking water
- Juice concentrate

Business Case

The organization was facing huge challenges in controlling their supply chain. Since there was no automated ERP system in place, there was a gap in efficient master data management and inter-department coordination.



India's Major Agro Products Producer and Supplier Successfully Implements NAV hosted on Microsoft Azure

We are very happy with the NAV implementation provided and are appreciative of the comprehensive solution provided. Being a techno-savvy organization, we were really impressed with the Microsoft Dynamics NAV cloud deployment and the seamless integration with Office 365. The mobile functionality is a great differentiator and helps us in achieving uninterrupted business operations

- IT Manager

Highlights

Industry: Manufacturing

Project Location: India

Engagement Since: 2017

Solution Snapshot:

- Microsoft Dynamics NAV 2016 hosted on Microsoft Azure & integrated with Office 365
- Single login for Office 365 & ERP application
- NAV web client
- Mobile application for key functions
- Enhanced reporting with data filtering capabilities
- NAV integration with Excel and e-mail
- Dashboards for Managing Director, Sales Head, Plant Head & Quality Head
- Infrastructure Management Services

There were multiple solutions being implemented for standard business processes, leading to duplicity of work and compromised data accuracy and decision making. Furthermore, resistance to change and adoption of new technology was a major roadblock towards the organization's goal of digital transformation.

Business Solution

After a detailed study of the customer requirements, GITL implemented industry standard best practices through effective business consulting and experience of working with similar industry. Implementation of NAV 2016 was done using standard out-of-box functionalities which can be easily deployed to other industries. Highlights of the solution are:

- Integration of 3 diversified businesses - Food & Beverage, Agriculture Products & Cold Storage
- Production module integrated with an add-on quality control module
- Inventory control using lot tracking with expiration checks
- Configurable planning parameters for replenishment and distribution
- Centralized business controls using standard workflows for purchase, sales, financial vouchers and master approval
- Recipe Management & Formulation
- Add-on solutions for:
 - o Indent process and tracking
 - o Quality assurance and control
 - o Responsibility matrices
 - o Customer incentive
 - o Mobility

Benefits

- Smooth inter-departmental interactions
- Enhanced reporting capabilities
- 60% increase in user productivity
- Data authenticity and consistency
- 100% reduction in duplication of data entry
- Anytime, anywhere access with mobile application
- QC Certified Goods
- Enhanced Traceability for Root Cause Analysis
- Establishment of standard operating procedures across the organization

Contact us



India

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About Godrej Infotech Ltd.

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service provider specializing in End-to-End IT solutions and services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, and Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings include Business Consulting, ERP Implementation & Support, Application Development, Integration, Digital transformation, Analytical services, Mobile Application Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, and service industries. A CMM Level 4 and ISO 9001:2015 certified company, GITL's service offerings follow proprietary methodologies derived from product best practices and experience in similar implementations. Headquartered in Mumbai, India we have presence in Middle East, APAC, Europe and US with customer footprints extending across multiple geographies.

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