

ENGAGEMENT **CASE STUDY**

Indian Prominent Healthcare
Organization Offering Emergency
Medical Response Services Upgrades
to Hexagon EAM 11.6



ABOUT THE CUSTOMER

Ambitious young professionals trained in the United States established healthcare organization that identified the need for a well-organized and interconnected ambulance service in India. With fast emergency response system and addressing the critical medical needs of the Indian population, the organization is now transformed into a leading provider of corporate health services, integrated medical response solutions and healthcare call center services for rural and urban communities throughout India.

BUSINESS CHALLENGES

Due to business growth and the need to boost productivity, the company faced challenges with manual processes in HxGN EAM 11.1 like manual purchase requisition entry (P2P) for procurement, re-entry of approved requisitions from SmartDocs to HxGN EAM & transfer of transaction data from HxGN EAM to Infor Sun System.

HIGHLIGHTS

Industry:

Health Care

Project Location:

India

Engagement Since:

2022

Solution Snapshot:

Hexagon EAM upgrade from version 11.1 to 11.6

BENEFITS

BUSINESS SOLUTION

Hexagon EAM 11.1 with its limited capabilities held constraints on the organization's ability to handle the expanding workload effectively. After a thorough analysis of business processes and operational challenges, we recommended EAM upgrade.

- Hexagon EAM upgrade from version 11.1 to 11.6 including Database, Application, Reports and Jobs
- Integration with Infor Sun System
- Integration with Smart Doc using web service prompt

- Reduction in human errors and optimized human productivity.
 - Efficient Asset Management and P2P Process Management.
 - Automation of critical manual tasks and improved operational efficiency.
 - Increased data Integrity by minimizing the risk of data inconsistencies.
- Access to an advanced solution that
- offers comprehensive functionalities, enhanced scalability and seamless integration capabilities.

India

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ABOUT GODREJ INFOTECH

Godrej Infotech Limited is an automation-driven, cloud & digital transformation service and solution provider. Headquartered in Mumbai, India we have a worldwide presence with offices across the APAC, Middle East, Europe, and the USA. Our strategic partnership with industry pioneers like Microsoft, Infor, LS Retail, Oracle, Salesforce, Automation Anywhere and UiPath helps us to perform an influential role in the industry. With focus on Industry Verticals such as Manufacturing, Retail & Distribution, Project and Professional Services, we provide services such as Business Process Consulting, Implementation & Global Rollout, Managed Services, Migration & Upgrade, Infrastructure as a service and Legacy Modernization. We enhance growth and efficiency of business ecosystems across the globe with our legacy of collaborative approach and expertise.

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