

# ENGAGEMENT CASE STUDY

## Customer Background

The Customer organization was established as a Charitable Trust on November 27 1969, and today is one of the largest organizations engaged in India's wildlife and nature conservation. It has the aim of reducing the degradation of Earth's natural environment and building a future in which humans live in harmony with nature. A science-based organization, it addresses issues such as water conservation, climate change, protection of endangered species, and environment education.

## Business Case

Till now, the Customer was using AX2009 & then 2012 as the Finance & operations solution. Since it has a large number of donors from across the world, there was a limitation of 3 dimensions only. It was very difficult for them to keep a track of donor wise summary of funds and to manage records of expenses, against different wild life conservation projects, conducted across geographies.

Correct and accurate MIS for management was always a big challenge and they used to take many days to prepare MIS reports manually & there was too much person dependency.

Since the earlier ERP was not on the cloud, data security, backup & Business Contingency Planning was another challenging task. Server connectivity and bandwidth were also big challenges because end users were punching-in information from very remote areas in the wild.



India's Leading Wildlife & Nature Conservation Organization Successfully Implements D365 Finance & Operations on Cloud

## Highlights

**Industry:** Projects

**Project Location:** India

**Engagement Since:** 2018

### Solution Snapshot:

- First D365 implementation in India for any client
- Integrated system with Finance, Project, Trade & Logistics, Inventory Management, HR & Payroll, Expense Management & Service Management features
- Cloud deployment which allows for remote access

## Business Solution

The Customer Organization & GITL are associated since more than a decade. With implementation of D365 on Cloud, the issues faced by the customer have been resolved. The following are the highlights of the D365 Finance & Operations ERP, on cloud solution:

- Use of standard new features of Dynamics 365
- An integrated & upgraded system which includes the present customized modules
- Analysis reporting through standard OLAP modules
- Unlimited dimensions for 30+ reports

Following business functions have been included:

- Finance & Accounts
- Project Accounting
- Sales & Distribution
- Purchase
- Warehouse
- HR & Payroll
- Expense Management
- Services

## Challenges

The complexity of the customer's branch network, complex approval matrix workflows, multiple dimensions for reports and first of its kind customer added challenges for the GITL team. Brilliant coordination with the customer team helped GITL to successfully deliver the project. Furthermore, the GITL Implementation Methodology which is based on the Microsoft Sure Step Methodology was used to execute this project. Every milestone was delivered on time.

## Benefits

- Enormous flexibility to the management to fetch all the required information on the fly and then slice & dice it as per their need
- Access over the cloud for personnel from Branch & Field offices

Contact us



## India

### Head office

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## About Godrej Infotech Ltd.

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service provider specializing in End-to-End IT solutions and services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, and Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings include Business Consulting, ERP Implementation & Support, Application Development, Integration, Digital transformation, Analytical services, Mobile Application Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, and service industries. A CMM Level 4 and ISO 9001:2015 certified company, GITL's service offerings follow proprietary methodologies derived from product best practices and experience in similar implementations. Headquartered in Mumbai, India we have presence in Middle East, APAC, Europe and US with customer footprints extending across multiple geographies.

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